NMHS Board Communiqué

May 2023

This communiqué highlights key discussions and considerations from the NMHS Board meeting held on Friday, 5 May 2023 at T block Executive Board Room, QEII Medical Center in the Noongar Season of Djeran.

Djeran
April to May

Djeran sees a break in the really hot weather, being marked by cooler nights, dewy mornings and the falling of leaves.

Board Members present

Professor David Forbes AM, Chair
Ms Rebecca Strom, Deputy Chair
Mrs Jahna Cedar OAM
Ms Angela Edwards
Mr Tony Evans
Dr Hilary Fine
Ms Karen Gullick
Prof Paul Norman AM
Ms Paula Rogers
Mr Steve Toutountzis

Visits and engagement

- Security Control Centre located in the Central Energy Plant
- NMHS Switchboard Centre, V block

Board endorsement

- NMHS Statement of Intent

Our Community and Our People: embedding our values

Reflections on consumer and staff feedback are a monthly focus for the Board, in addition to reflecting on NMHS's values. The stories offer valuable insights to help us understand the needs of consumers and their concerns to improve services and deliver excellent health care. The Board considered the role of empathy and respect when communicating with consumers to make interactions and experiences more positive. The Board noted an on-going issue of defensiveness and failure to acknowledge a failure in many responses.

Presentations to the Board

The Board was delighted to welcome the Acting Director General of Health who provided an update on the new Women's and Babies' Hospital following the announcement it would be constructed on the Murdoch site, co-located with Fiona Stanley. Implications for the services on the Queen Elizabeth II Medical Centre site, expansion plans for OPH and investment at SCGH were also discussed

The Board also heard from the A/Executive Director Safety, Quality, Governance and Consumer Engagement about the NMHS Consumer Engagement and Partnership Model. The Model outlined a new approach to partnering with consumers to shape the way health services are designed and delivered, and was supported by resources to and enhance community representation.

Board Chair and Chief Executive update

Our updates and discussions focussed on review of current issues and reports.

Board Chair

Discussions included

- The NMHS Statement of Intent in response to the Minister's Statement of Expectation
- March HSPR performance report
- WA Health's Safety and Quality Strategic Plan
- Clinical governance workshop

Chief Executive

This month's report included advice about

- Progress on fire remediation at KEMH
- Emergency and elective surgery performance

Clinical Professor David Forbes AM
BOARD CHAIR, NMHS
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- Major infrastructure projects

Board Committee updates

The minutes and a précis from Committees were provided by the respectve Chairs.

Audit and Risk Committee

No meeting held in April.

Finance Committee

The Committee received a presentation from WNHS about performance and activity, and an update on Stage 2 of the Joondalup Health Campus redevelopment

In addition, discussions focussed on performance, activity and staffing trends, including strategies to ensure financial sustainability.

People, Engagement and Culture Committee

The Committee welcomed an update on progress of the SCGOPHCG Junior Medical Officer Manifesto, which is focussed on improving culture and working conditions for junior doctors.

Health and Social Care Strategy, Aboriginal Employment and Wellbeing, integrity and workforce reports were also considered.

Safety, Quality and Consumer Engagement Committee

The Committee received a presentation from WNHS Maternal Fetal Medicine, a State-wide service that manages high-risk obstretrics and congenital anomalies, and received an update on preparations for accreditation at SCGOPHCG.

The monthly consumer, clinical incidents and safety and quality performance reports were considered, with focus on elective surgery and outpatient performance.