



NMHS Board Communiqué

August 2023

This communiqué highlights key discussions and considerations from the NMHS Board meeting held on Friday, 4 August 2023 in the Hutchison Room, Graylands Campus, in the Noongar Season of Djilba.



Djilba is a transitional time of the year, with some very cold and clear days combining with warmer, rainy and windy days mixing with the occasional sunny day.

Board Members present

Clinical Professor David Forbes AM, Chair
Ms Rebecca Strom, Deputy Chair
Mrs Jahna Cedar OAM
Ms Angela Edwards
Mr Tony Evans
Ms Karen Gullick
Dr Lewis MacKinnon
Prof Paul Norman AM
Ms Paula Rogers
Mr Steve Toutountzis

Events and achievements

- Opening of the Dr Roger Goucke Pain Management Centre at Osborne Park Hospital
- Launch of SCGH's Emergency Care Navigation Centre

Board endorsements

- NMHS 2023/24 Annual Estimates

Visits and engagement

- Graylands Campus

Our Community and Our People: embedding our values

Reflections on consumer and staff feedback are a monthly focus for the Board, in addition to reflecting on NMHS's values. The stories offer valuable insights to help us understand the needs of consumers and their concerns, providing learning opportunities to improve and deliver excellent health care.

The Board considered stories from consumers who shared their experience of mental health care services. The Board acknowledged the role of clear and timely communication during interactions between patients and healthcare professionals in improving overall satisfaction with treatment and care. The Board also noted the quality improvement complaints management refresh will begin in September.

Presentations to the Board

The Board welcomed the new Mental Health Commissioner who outlined the Commission's and Minister for Health's immediate priorities and initiatives to improve the mental health and alcohol and other drugs sector. Other commitments planned include arrangements for joint commissioning to deliver safe mental health services more effectively, and increased engagement with, and participation by, consumers and carers with lived experience to develop and support more person-centred mental health models of care.

The Board also received a presentation on NMHS's innovation initiatives and efforts to promote and build capability across the organisation. The Board learned about some of the exciting quick wins, business-as-usual activities and new ideas completed or in the pipeline, which have been approved as part of the Innovative Future Program.

The Board farewelled outgoing Board Member Ms Paula Rogers, acknowledging her passion and leadership with the Board and Board People, Engagement Culture Committee.

Board Chair and Chief Executive update

Our updates and discussions focussed on review of current issues and reports.

Board Chair

Discussions included:

- Official opening of the Dr Roger Goucke Pain Management Centre at Osborne Park Hospital by the



- Creative Expression Centre for Arts Therapy (CECAT)
- Casson Ward



Clinical Professor David Forbes AM

BOARD CHAIR, NMHS

NMHS.BoardSecretariat@health.wa.gov.au

Next Board meeting

Friday, 1 September 2023

Osborne Park Hospital
Stirling



Clin Prof Forbes, NMHS Board Chair; Dr Clare Matthews, Medical Co-Director Specialty and Ambulatory Services; Dr Roger Goucke; Dr Donald Johnson, Head Pain Medicine Royal Perth Bentley Group; Dr George Eskander, Area Director Clinical Services; Lorraine Beaty, Site Lead Specialty and Ambulatory Services at the official opening of Osborne Park Hospital's Pain Clinic 25 July 2023.

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Hon Amber-Jade Sanderson, Minister for Health; Mental Health.

- *Amendments to the Health Services Act 2016 WA.*
- July Health Service Performance Report.

Chief Executive

This month's report included:

- Ongoing engagement and consultation for the new Women's and Babies' Hospital
- Sir Charles Gairdner Osborne Park Health Care Group accreditation.
- Emergency access and elective surgery performance
- Highlights, risks and areas of focus from each of the operational areas.

Board Committee updates

The minutes and a précis from our Committees were provided by the respective Chairs.

Audit and Risk Committee

The Committee received presentations on cyber security and water quality management as well as progress updates on external audits.

In addition, reports were tabled about work health and safety compliance, industrial matters, the status of internal audits and strategic risks.

Finance Committee

The Committee received a presentation from the Insurance Commission of WA concerning Directors and Officers liability insurance to which all Board members were invited.

In addition, reports and discussions focussed on performance, activity, budget and staffing trends, including strategies to ensure financial sustainability.

People, Engagement and Culture Committee

No meeting held in July.

Safety, Quality and Consumer Engagement Committee

The Committee received an informative presentation from the Clinical Lead from the End-of-life Care Program, and a safety and quality update by the Joondalup Health Campus Chief Executive Officer.

The latest safety and quality performance reports, including clinical incidents and consumer experience were also considered.