



NMHS Board Communiqué

July 2025

This communiqué highlights key discussions and considerations of the NMHS Board meeting held on Friday, 4 July 2025 at Joondalup Health Campus, Joondalup in the Noongar Season of Makuru.



Makuru is the coldest and wettest time of the year, with rain, storms and long nights.

Board members present

Adj Assoc Prof Karen Gullick, Board Chair Rebecca Strom, Deputy Board Chair Jahna Cedar OAM Assoc Prof Mathew Coleman Anthony Evans Renae Farmer Angela Komninos Assoc Prof Lewis MacKinnon Dr Ian Rogers

Approvals and endorsements

- NMHS Service Agreement 2025/26
- Mental Health Commission Service Agreement 2024/25 Deed of Variation 2
- Board Annual Governance Attestation
- NMHS Statement of Intent
- 2026 Board meeting dates

Events and achievements

 Joondalup Health Campus Theatre Complex Official Opening

Our Community and Our People: embedding our values

Reflections on consumer feedback, as they relate to the NMHS values, are a monthly focus for the Board. The stories offer valuable insights to help us understand the needs of our community and provide learning opportunities to make our services better and safer, to deliver excellent health care.

This month, the Board reflected on the challenges of balancing patient expectations and providing healthcare, factors that influence a patient's perception of their healthcare experience and overall satisfaction.

In addition, the Board acknowledged a consumer who conveyed their gratitude for the professionalism, compassion and care they received by emergency medicine staff at Joondalup Health Campus (JHC).

Presentations to the Board

The Board received a briefing from JHC Senior Management who offered an overview of challenges and achievements over 2024/25, and outlined plans for the coming year. The team also spoke to the main findings of the 2024 JHC Paediatric Emergency Service Independent Review, providing assurance to the Board about the progress of interventions implemented to improve emergency care and care coordination by the Paediatric Service and other treating teams for children of all ages.

In addition, the Board received a presentation by the Acting Area Director of Clinical Services about development of a health and medical research and innovation strategy and progress of activities to strengthen the function across the organisation. Priorities will be aligned to the WA Health and Medical Research Strategy 2023-2033 and the broader State Government's vision and goals. The Board also received the inaugural Sir Charles Gairdner Osborne Park Health Care Group research activity report for 2024/25, which showcased the amazing research over the past year to enhance patient care and translate evidence into practice.

Board Chair and Chief Executive update

Our updates and considerations focussed on review of current issues and reports.

Board Chair

Discussions and reflections included:

- Horizon review of the Strategic Plan
- Professional development opportunities
- Outcomes from recent key stakeholder meetings

Chief Executive

Visits and engagementBoard tours, JHC:

- Mental Health Unit
- Critical Care Unit
- Discharge Lounge

Joondalup Health Campus Theatre Complex Opening (L-R): Dr Wasing Taggu, Head of Cardiology, JHC; Dr Shirley Bowen, Director General of Health; Natalie



Davis, Managing Director and Group Chief Executive
Officer, Ramsay Health Care; Robert Toms, NMHS Chief
Executive; Adjunct Associate Professor Karen Gullick,
NMHS Board Chair; Renaud Mazy, Chief Executive
Officer, JHC.



Adj Assoc Prof Karen Gullick BOARD CHAIR, NMHS

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Our Board and communiques



Minister for Health's Statement of Expectations

NMHS's Statement of Intent

Next Board meeting

Friday, 1 August 2025 Graylands Campus, Mount Claremont This month's report included updates on:

- Progress of the new Women and Babies Hospital
- Winter strategy, and capacity and demand optimisation
- Performance of WA health system priorities, including elective surgery and outpatient program reform
- Highlights, risks, and areas of focus from each of the operational areas

Board Committee updates

The minutes and a summary from each of our Board Committee meetings were provided by the respective Chairs.

Audit and Risk Committee

No meeting held in June.

Finance Committee

The Committee received a presentation from the Insurance Commission of WA concerning Directors and Officers liability insurance to which all Board members were invited.

In addition, reports and discussions focussed on performance, activity, budget and staffing trends, including strategies to ensure financial sustainability.

People, Engagement and Culture Committee

This month's focus was Culture and Engagement.

The Committee received a briefing about coordinated activities underway to support the health and wellbeing of our doctors during their training and across their professional careers. The Board Committee welcomed the results of the 2025 Junior Doctors Hospital Health Check survey, noting the NMHS as the preferred employer for the third year in a row.

In addition, the Committee received an update on the results of the second 'pulse' staff engagement survey, including actions to support improvement, as well progress of initiatives to transform the organisation and make 'NMHS the best place to work'.

Performance and compliance reports for work health and safety, staff wellbeing, as well as operational matters were also reviewed.

Safety, Quality and Consumer Engagement Committee

The Committee welcomed staff from the Community Adult Mental Health Service, which delivers specialised mental health treatment for people living in the community in partnership with consumers, carers and service providers. Discussions focussed on safety and quality, and practices to support contemporary person-centred models of care that are recovery oriented.

The Committee also received an update on accreditation against the National Safety and Quality Health Service (NSQHS) Standards.

The monthly consumer experience, safety and quality performance and trends were reviewed, with focus on activities/initiatives related to continuous improvement, quality assurance and embedding a safety culture.

