

Government of Western Australia North Metropolitan Health Service



NMHS Board Update

February 2023

This communiqué highlights key discussions and considerations from the NMHS Board meeting held on Friday, 3 February 2023 at T Block, QEII Medical Centre in the Noongar Season of Bunuru.



Bunuru is the hottest season with little to no rain, with a glorious abundance of sunlight and exceptional heat.

Board Members present

Professor David Forbes AM, Chair Ms Rebecca Strom, Deputy Chair Mr Tony Evans Dr Hilary Fine Ms Karen Gullick Professor Paul Norman AM Ms Paula Rogers Mr Steve Toutountzis

A cause for celebration

- New appointments to the NMHS Executive Team:
 - Ms Diane Barr Executive Director WNHS
 - Mr Joel Gurr, Executive Director Strategy and Transformation
- Launch of the Network for Engagement and Wellbeing (NEW) ambassadors

Board Endorsement

NMHS Strategic Asset Plan

Our Community and Our People: embedding our values

Reflections on consumer and staff feedback are a monthly focus for the Board, in addition to reflecting on a NMHS value. This month our reflections were on the value of RESPECT. We discussed care provided by the Public Health Humanitarian Entrance Program and Dental Services. The stories offer valuable insights and help us reshape health care to make experiences more positive for our consumers.

Presentations to the Board

The Board welcomed the Chief Executive Officer and General Manager from the WA Primary Health Alliance who provided an overview of the organisation, its vision and current priorities to strengthen delivery of primary health care across the state. In addition, existing collaborations with the NMHS and the WA health system more broadly were highlighted.

The Clinical Lead from the NMHS HEART Program and Emergency Medicine Specialist was also invited to demonstrate an innovative proof of concept software application, which is currently being trialled in the Emergency Department. The App will be used to guide and streamline the triage process, and improve patient flow.

Board Chair and Chief Executive update

Our updates and discussions focussed on review of current issues:

- NMHS HEART Program, current areas of focus include
 WEAT and WEST performance, patient flow and timely discharge
 - Novel solutions and expansion of existing clinics to improve triage in the Emergency Department
- Updates on major infrastructure projects.

Board Committee updates

The minutes and a precis from each of our Committees were provided by the respective Chairs.

Audit and Risk Committee

Discussions related to organisational compliance with the *Work Health and Safety Act* and mandatory Cyber Security policy, as well as matters on procurement, facilities management and contract management.





Clinical Professor David Forbes AM BOARD CHAIR, NMHS <u>NMHS.BoardSecretariat@health.wa.gov.au</u>

Next Board meeting

Friday, 3 March 2023 Agnes Walsh Lounge, King Edward Memorial Hospital, Bagot Road Subiaco

Finance Committee

Discussions focussed on performance and activity trends, including strategies to ensure financial sustainability.

People, Engagement and Culture Committee

The Committee welcomed the Dr George Eskander Area Director Clinical Services to present on the Junior doctor manifesto, which is leading the way in improving experiences for junior doctors.

The Committee was also pleased to learn about reinvigoration of the NMHS Ambassador program, rebranded as 'NEW', the Network for Engagement and Wellbeing, being keen to participate in its regular forums.

Safety, Quality and Consumer Engagement Committee

The Committee welcomed Dr Muhlmann Medical Head of Cardiology at Sir Charles Gairdner Hospital, who provided an overview of the service with a focus on safety and quality. An update on preparations for SCGOPHCG's June accreditation was also provided.

The Board considered the monthly safety and quality performance and trends, with focus on emergency access.

Development of a revised Consumer Advisory Council partnership was also discussed.